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# STROOCK Citrix Remote Desktop

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The firm provides *Citrix Remote Desktop* for remote access to the firm's computer system. To utilize Citrix:

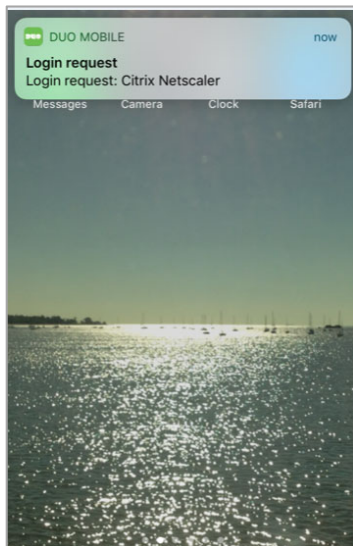
- *Citrix Receiver* or *Workspace* must be installed on your computer. When you access *Citrix Remote Desktop*, you will be prompted to install *Citrix Workspace* if necessary (see *Step 7*, below). You can also go directly to the download page at <https://www.citrix.com/downloads/workspace-app/>
- You must have the *Duo Mobile* app installed on your mobile device. If you do not have it, contact the Service Desk at Ext. 796171 (212-806-6171).

## Accessing Citrix Remote Desktop

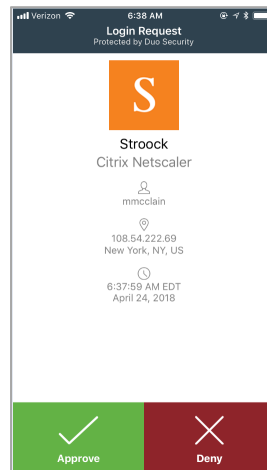
1. Open your browser, type **<https://connect.stroock.com>** in the *Address* field and go to the site.

2. Click the **Click here** link (highlighted above).
3. Enter your network **Username** and **Password** when prompted.
4. The *Duo Authentication* dialog will display. Click **Send Me a Push**.

5. You will receive a notification on your cellphone.



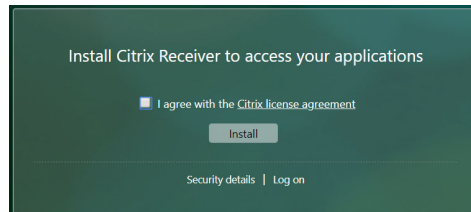
6. Tap the notification to open it. Tap **Approve** (**Approve** and **Confirm** on your Android), and you will be logged in.



7. If prompted to install *Citrix Receiver*, click *I agree* and **Install**.

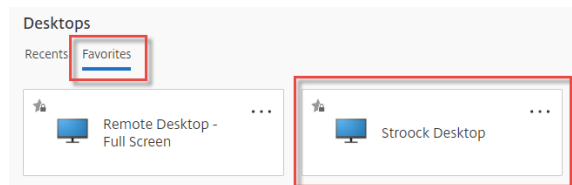
If you see this prompt but have already installed *Citrix Receiver*, click **Log on**.

When you see the *Stroock & Stroock & Lavan LLP* information security text, click **Continue**.

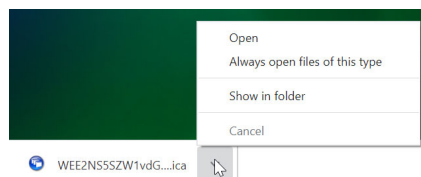


8. The first time you access it, click **Favorites** under *Desktops* and click **Stroock Desktop**.

In all subsequent sessions, you will find **Stroock Desktop** under *Recents*.



**Note:** in some browsers, rather than launching immediately, a file will download. Double-click on that file to launch the session (to skip this step in the future, click the arrow next to the file and choose *Always open files of this type*).



## Accessing Citrix Remote Desktop on Chromebook

1. Download **Citrix Workspace** from the *Google Play* store and launch it.
2. On the *Accounts* screen press the + button.
3. Under *Email address or Store URL*, type **https://connect.stroock.com**.
4. Slide the switch for *Add account type as Web Interface* and click **Continue**.
5. Follow the same instructions as above, starting from Step 2.